

CITIZENS ADVICE WEST SUFFOLK NEWSLETTER

citizens advice West Suffolk

Issue 1 | June 2022

NEW TRUSTEES

Three new trustees have started working with Citizens Advice West Suffolk.

Joining the board are Annabel Mayer, from Ashtons Legal, Tony Howard, who was previously employed by Citizens Advice West Suffolk, and Barry Peters, editor of the Bury Free Press for the past 22 years.

Mary Porch, chair of CAWS, said: "Having the right mix of trustees is important for any charity and I'm delighted to welcome our three new recruits. They bring with them an excellent range of skills and contacts to complement those already available through our existing board members."

Citizens Advice West Suffolk covers Bury St Edmunds, Haverhill, Newmarket, Mildenhall and Brandon.

In 2021, the service received 23,149 queries and helped 5,860 clients.

Contact CAWS for help via suffolkwestcab.org.uk/advice/



REBATE GRANT

There's a new grant available from the government to help with the rising cost of living - and you don't have to pay it back.

Some residents who are liable for Council Tax but who do not pay by direct debit, may not be aware of how they can claim the Government's Council Tax Rebate Grant.

The Rebate Grant of £150 is for band A-D households to help towards the increase in energy costs and the rising cost of living. The money doesn't have to be paid back.

It includes those whose council tax bill is £0 owing to an existing award of Council Tax support, as well as certain exempt dwellings.

West Suffolk Council is already in the process of administering over £6.3million of the Rebate Grant to more than 42,000 households whose residents pay their Council Tax by direct debit. Where the direct debit payee information is different to the name(s) we hold on council files for that address, payments may take slightly longer to check and process. Those who signed up to direct debit and have had their first successful Council Tax payment by direct debit before the end of April 2022 will have received their grant by the end of April. New direct debit payers still awaiting their first successful direct debit payment will be able to check our webpage <https://www.westsuffolk.gov.uk/counciltax/council-tax-rebate-grant.cfm> to see when they will receive the grant. That still leaves over 16,000 households who don't pay by DD.

Anglia Revenues Partnership will be writing to these residents encouraging them to complete a simple online form so the rebate grant can be paid to them as swiftly as possible. But there is no need for residents to wait for their letter. Instead, they can complete the form online at www.angliarevenues.gov.uk/WSrebate

Eligible residents in West Suffolk and East Cambs have until 31 May to complete the online form. After this date, any eligible households will have the rebate grant applied to their Council Tax bill to reduce their payments for the rest of the year.



KEY DATES

FRIDAY, JULY 8
Jazz at the Guildhall, Bury St Edmunds.
7-10.30pm. Chris Ingham Trio with Joanna Eden as vocalist.
Tickets at £49 include reception drink, canapes and two-course supper.
Book via www.eventbrite.co.uk



FRIDAY, SEPTEMBER 30
Race Night in Haverhill.

OCTOBER the
Mildenhall event, quiz and supper.

EMAIL US YOUR EVENTS
Tell the whole CAWS community about what event you have coming up by adding it to this newsletter.
Email us via jo.chatt@swcab.org.uk

Follow us on Twitter via **@CitAdviceSW**
Check out our website via suffolkwestcab.org.uk/contact-us/